

1. Create new user

- Log in to Back office website https://swipesimple.com/sign_in
- Reporting Dashboard > Users > Add new user > Enter email, full name, role and payment devices
- User will receive a temporary password via email.

worldnav						User email display here
wonopay						Store name display here
PAYMENT GATEWAY	Users					
🗃 Virtual Terminal						6
Scheduled Payments						G Add New User
Invoices	Showing 1 to 2 of 2 entries					
Payment Links						
REPORTING DASHBOARD					🖨 Print	table Configure table view
🙆 Overview	EMAIL	A NAM	we \$	ROLE \$	DATE CREATED	\$
Transactions	User's email display here		User's name display here	Admin	08/23/2023 5:31 F	M
Customers				Member	08/30/2023 11:38	AM
📜 Item Catalog						
🐸 Users	Show 10 👻 entries per page					← Previous 1 Next →
🗠 Reports						
Account Settings						
Support Center						

2. Check transaction history

- Log in to Back office website <u>https://swipesimple.com/sign_in</u>
- Reporting Dashboard > Transactions

TIPS: Can also search by date range. Can export transactions in Excel file

3. Check funding history

- Log in to Back office website https://swipesimple.com/sign in
- Reporting Dashboard > Reports

4. Download the SwipeSimple app



5. To find device serial number

- Turn the card reader on using the power button on the side of the device
- Before taking a transaction, the app will scan for available devices, to select your device should find the "Swift XXXX" number which matches your device's serial number (The XXXX number will match the last four digits of your reader's serial number, which can be found on the back of the reader)

6. To make a transaction

- Log in to SwipeSimple app
- Manual the total amount > Check out > Card > Select Reader > Choose your Swift_xxxx
 > Insert/ Swipe/ Tap card
- After transaction completed, receipt can be email or manual print out from POS

*** **To print receipt out from POS**, PUREJOIN app > Menu > Settings > Credit Card Processing > EDC change to Stand Alone (After ring up transactions > Pay > Card > this will auto-print out the receipt)

Specifications - Reader Details

Supported Devices	 For Android, devices capable of running version 5.0 and above are compatible For iOS, devices running iOS 9 and above are compatible 		
Battery Life	 On a full charge: Over 1,000 transactions Over 1 week in Standby Mode 		
Charging	Connect Micro USB to computer system or power adapter. A full charge may take up to 2 hours.		
Light Indicator	 Green light: fully charged Red light: charging Blinking Green: processing a transaction Blinking Red: battery running low 		

SwipeSimple