CATEGORY
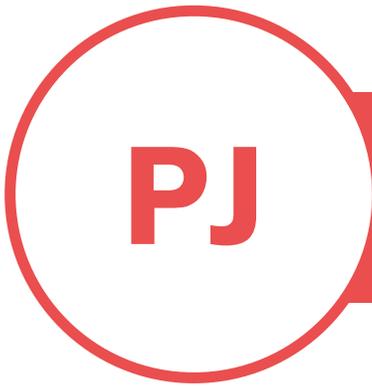
POS

HOW TO DOWNLOAD NEW POS V2

1. On the iPad, go to the App Store > search for "PUREJOIN POS" > Download the app named "#PUREJOIN POS V2."
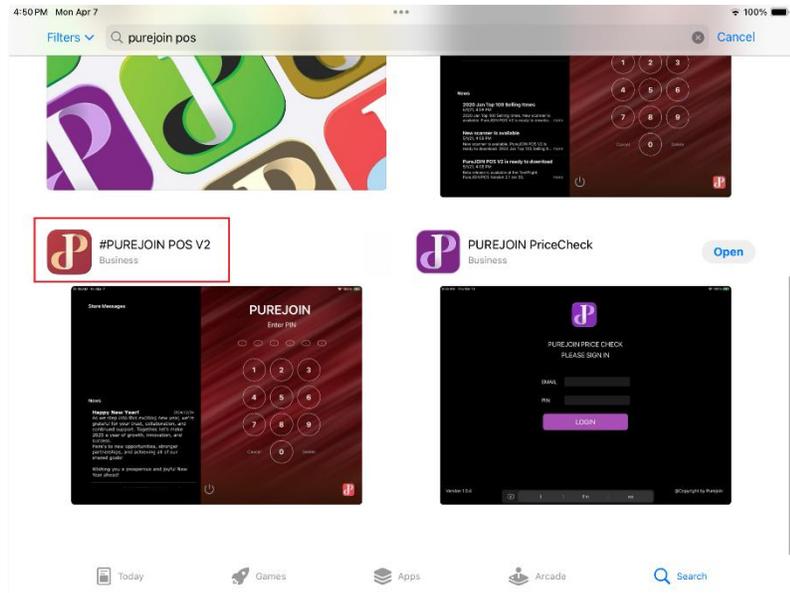
2. Open the "POS V2" app that was just downloaded, which has a red plum logo.

3. If the sign-in window does not pop up automatically, click 'UPDATE NOW.'
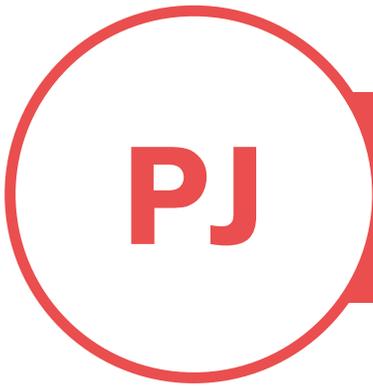

4. Enter the admin email and 6-digit PIN.
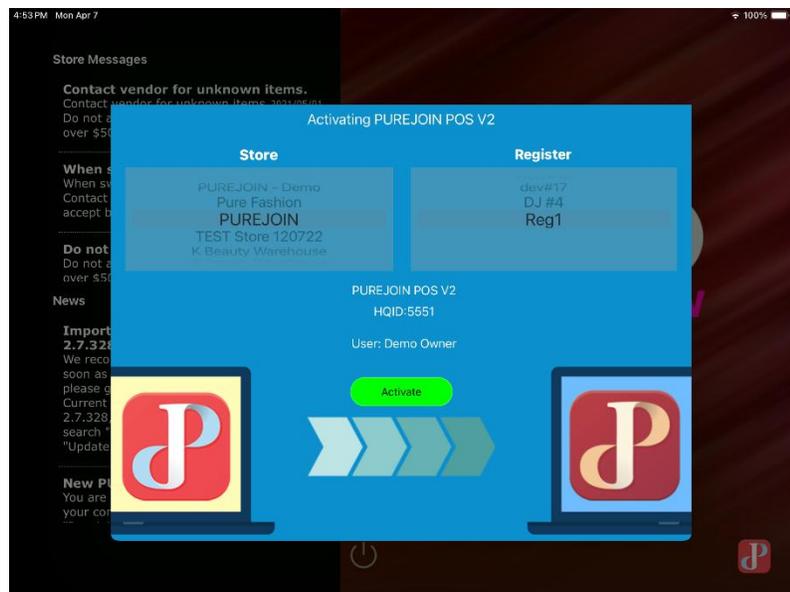
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5. Select the store and register number. If you don't know the register name, it is located at the bottom left of the previous app's home screen.
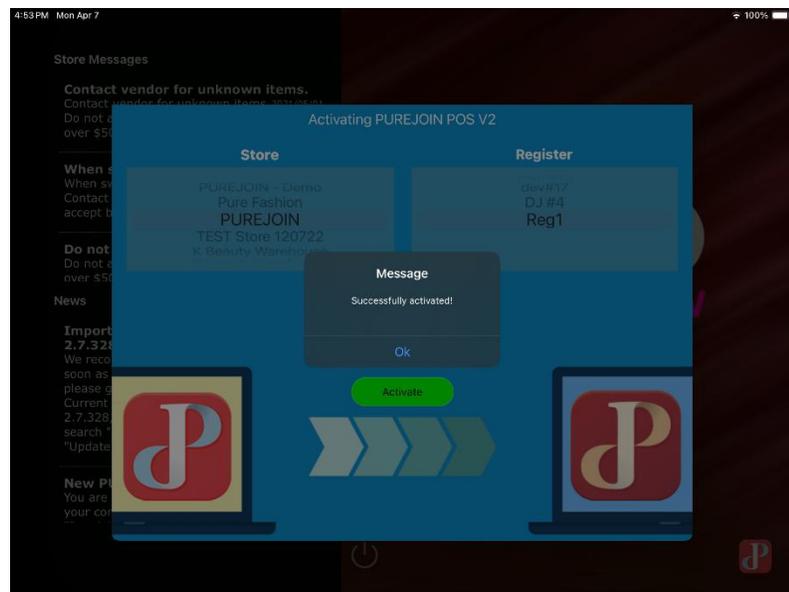
6. Click 'Activate' and make sure the Activate button is green. If it is red, either the register has already been activated for this new version or was never activated initially.

7. Close and reopen the app **TWICE** > Enter the PIN to sign in > Check the register name > If it is correct, you're good to go.
8. Delete the old app.

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* Please ensure that the main language of the iPad is English to avoid any issues.

1. Go to iPad settings.
2. Click 'General' > 'Keyboards' > Ensure only English is listed. If there is more than one language, swipe right to left to delete the extra languages.
3. Go back to 'General' > 'Language & Region' > Make sure only one language is set, and set the region to 'United States'.

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