PJ

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CATEGORY

Card Machine

UPDATE SOFTWARE FOR PAX S300

Please follow these steps in the morning before the store opens or when the batch is cleared:

1. Confirm there are no transactions in the batch.
2. Unplug the power cable.
3. Wait 5 seconds, then plug it back in.
4. Wait ~3 minutes for the update. If the screen turns on too quickly or you don't see any updates displayed on the screen, unplug and plug it in again.

**If you have multiple card machines, update one at a time and test each before moving to the next.

If there's transactions in the current batch, follow these steps to manually close the batch:

1. Press and hold the F (function) key and key 1 together to open main menu.
2. Enter the password, today's date in MMDDYYYY format.
3. Press the green key.
4. Click on Host Settings.
5. Enter the password, today's date in MMDDYYYY format.
6. (Down arrow once) Click Batch Close.
7. Reboot terminal to update software.

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